

# Science Hill High School Band

1509 John Exum Parkway  
Johnson City, TN 37604

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Phone (423) 232-2193

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Gateway Music Festivals & Tours, Inc.  
Dave Thielman  
P.O. Box 1165  
Monticello, MN 55362

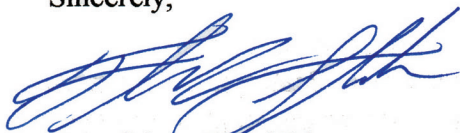
Dear Dave,

I wanted to take this opportunity to express my appreciation for the great trip to Hawaii. All 347 members of the SHHS Band had a great time because of the great efforts of Carmen Fortier and Angie Voll. The commitment to detail, the quality of the food, the hotel, and the sights were all of the highest possible level. The flight schedules were near perfect and not a single piece of luggage was lost. The chance to containerize the instruments ensured that not a single instrument was damaged or lost on the trip.

The local work with food, transportation, entertainment, and the moving of equipment went very smoothly. There will always be some kind of delay, but when that happened, there was enough give in the schedule that everything still went according to plan. The quality of the entire experience continues to get rave reviews. Not a day has gone by since our return that someone hasn't called the office or stopped me on the street to brag about the trip.

This kind of trip does not happen without a quality travel group. Your organization has developed a quality trip experience that every student and parent enjoyed. With this being our first experience with Gateway, I am more than satisfied, I am a very happy customer. If I can ever be useful to you as a reference for other groups that are considering travel, please have them contact me.

Sincerely,



Tom Stites, Band Director  
cc/Jake Peppers